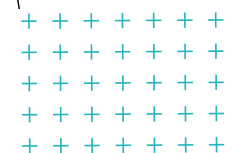


# 1

## About Giga Computing

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- 1.2 Industrial Chain and Operational Goals
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- 1.4 Financial Performance
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## 1.1 Company Profile

Giga Computing was originally the Network Business Group of GIGABYTE Technology, registered on March 9, 2022, and was officially spun off in 2023 as an independently operated subsidiary under the GIGABYTE Group. Giga Computing focuses on data centers, high-performance computing (HPC), artificial intelligence (AI), and cloud computing, is committed to providing high-quality products and services to customers worldwide, and actively promotes sustainable development, helping customers achieve both environmental protection and energy conservation while realizing their technological goals. Giga Computing, under the GIGABYTE brand, continues to drive the expansion of its server business and is dedicated to researching, manufacturing, and selling GIGABYTE enterprise-level application products and solutions, assisting customers in shining brightly in their digital transformation.

Company Profile	
Full Company Name	Giga Computing Technology Co., Ltd.
Date of Establishment	March 9, 2022
Corporate Headquarters	7F., No. 6, Baoqiang Rd., Xindian Dist., New Taipei City
Chairman	Yeh, Pei-Chen
General Manager	Hou, Chih-Jen
Industry	Computer and Peripheral Equipment Manufacturing
Capital	NTD 1.293 billion
Key Products and Services	Enterprise-grade servers and solutions
Operating Locations	Xindian operational headquarters, U.S. subsidiary, GIGAIPC

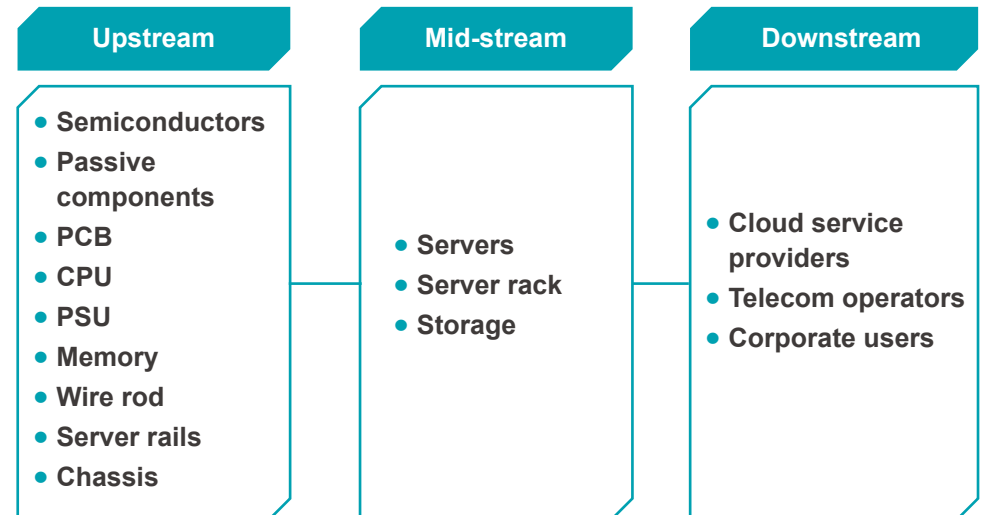
Note 1: The capital amount is based on the information as of December 31, 2024.

## 1.2 Industrial Chain and Operational Goals

In recent years, the computer and peripheral equipment industry, to which Giga Computing belongs, has shown consistent and stable growth. Particularly, the server business has rapidly expanded under the wave of AI development. The upstream of the server industry includes semiconductor manufacturers, circuit board manufacturers, optical and network component suppliers, and computer component suppliers. The downstream consists of cloud service providers, telecom operators, and enterprise users.

Giga Computing is dedicated to advancing a better future through technological advancements in computing. In response to the growing demands for artificial intelligence, high-performance computing, and cloud computing, we uphold an innovative spirit and continuously expand into new server application markets. Our focus includes AI&HPC servers with GPU modular architecture, ongoing development of x86 and ARM64 architecture servers, and high-density servers that enhance computing power within limited spaces. Additionally, we are focusing on the autonomous development of direct liquid cooling (DLC) technology and immersion cooling technology. Our efforts in diversification and integration within the industry ecosystem have established us as a market leader.

### Upstream and Downstream Industry Chain of Giga Computing





Left: Direct liquid cooling AI server (G593-SD1) / Right: Arm64 architecture server (R283-P92)



Left: High-density server (H274-S61) / Right: Single-phase immersion cooling tank (A1P0-EB0)

In the future, we will continue to expand and optimize our products and services. The plans are as follows:

**Short-term Goals:**

- **Product innovation and leading technology**

Invest in developing new products and solutions with market-leading advantages, and, while ensuring customer satisfaction and continuously launching energy-efficient and high-performance server products and enterprise solutions to maintain a technological leadership position.

- **Digital transformation and intelligentization**

Strengthen internal digital transformation and enhance marketing efficiency and precision by introducing and effectively integrating intelligent tools to achieve marketing automation, thereby improving the performance of marketing activities.

**Mid- and Long-term Goals:**

- **Continuous technological innovation and leadership**

Focus on long-term R&D and innovation to maintain technology leadership in server products and enterprise application solutions.

- **Optimization of global operations**

Expand global operational and service locations, optimize the supply chain, logistics system, and maintenance process, and improve the speed and efficiency of global market response.

- **Embracing future trends**

Closely monitor and adapt to industry trends in artificial intelligence, big data, cloud computing, and enhanced energy efficiency technologies to ensure the Company maintains a market-leading position for decades to come.

## 1.3 Brand Strategy and Reputation Management

Item	Content
<b>Policies, Commitments, and Importance</b>	A positive brand image and reputation are key to earning the trust of customers and investors. As a global technology leader, Giga Computing adheres to the core concept of "Compute for the Future." Since its official separation from GIGABYTE in 2023, the Company has continued to provide a diverse range of high-quality products and services to customers worldwide. In addition to improving product performance, we consistently develop products that enhance thermal efficiency and energy use to address today's environmental challenges and achieve the goal of "Enhancing Life with Computing."
<b>Responsible Unit</b>	Sales Center
<b>Short, Mid-, and Long-term Goals</b>	<p><b>Short-term (2025):</b></p> <ol style="list-style-type: none"> <li>1. Establish brand image and market positioning: Build a brand image and brand story that emphasizes innovation and sustainability as core corporate values. Participate in key industry events as a speaker or exhibitor to showcase Giga Computing's expertise and innovative technology.</li> <li>2. Market communication strategy: Leverage existing customer success stories and testimonies to build brand trust and market reputation.</li> </ol> <p><b>Mid-and long-term (2026-2030):</b></p> <ol style="list-style-type: none"> <li>1. Long-term brand building: Establish and maintain Giga Computing's long-term brand image as a global leader in enterprise solutions.</li> <li>2. Sustainable development and social responsibility: Promote a sustainable business model globally, emphasizing environmental protection and social responsibility to enhance the brand's social value and public image.</li> </ol>
<b>Action Plan</b>	<ol style="list-style-type: none"> <li>1. Brand positioning and promotion: Use strength and evidence-based marketing to showcase our innovative capabilities and key role in digital transformation.</li> <li>2. Market research and customer insight: Continuously conduct market trend analysis and customer needs research to customize marketing strategies based on these insights.</li> <li>3. Integrated marketing: Combine offline activities such as participating in major exhibitions and hosting seminars with online efforts using digital platforms and social media. Implement intelligent marketing tools like data analytics and customers relationship management(CRM) systems to achieve precise marketing, uncover potential clients, and deepen existing customer relationships.</li> <li>4. Diversified partnerships: Maintain strong relationships with industry leaders such as AMD, Intel, and NVIDIA, and collaborate with key component manufacturers like Samsung, Solidigm, Seagate, and ISV to organize promotional activities and expand market influence.</li> <li>5. Sustainability and social responsibility: Through practical examples such as servers using high energy conversion rate power supplies and green computing solutions, demonstrate that Giga Computing's products and solutions can help customers reduce their overall carbon footprint.</li> </ol>
<b>2024 Performance</b>	<ol style="list-style-type: none"> <li>1. Content marketing and knowledge sharing: Published 14 solution articles and 3 success case studies to effectively enhance the brand's visibility and professional image in the industry.</li> <li>2. Digital transformation: Strengthen a customer relationship management system to improve the efficiency and accuracy of customer data management.</li> <li>3. Quick delivery service: Beginning in May 2024, a quick delivery service was added to the Group's official website, leveraging the most popular server products and server motherboards to help customers quickly access the latest computing products and achieve zero time lag between product launch and customer service.</li> <li>4. Enhanced social media exposure: Increased activity on social media platforms reached 33.16 million people in 2024. Press releases were published in 8 languages with a total of 21 articles, totaling 99 outputs, effectively enhancing brand visibility and customer engagement.</li> <li>5. Participation in industry activities: Participated in 58 industry exhibitions and seminars, and actively collaborated with media, effectively enhancing the brand's industry position and visibility.</li> </ol>
<b>Grievance Mechanism</b>	Giga Computing provides various reporting channels, such as email ( <a href="mailto:market@gigacomputing.com">market@gigacomputing.com</a> ), official website ( <a href="https://esupport.GIGABYTE.com">https://esupport.GIGABYTE.com</a> ), product technical support form ( <a href="https://www.GIGABYTE.com/Support/Enterprise">https://www.GIGABYTE.com/Support/Enterprise</a> ) and social media platforms (such as Facebook, LinkedIn, and X) to facilitate customers to file complaints.

## Brand Management Strategies and Plans

Starting in 2023, Giga Computing officially became independent from its parent company, GIGABYTE Technology, and continues to expand its server business under the GIGABYTE brand. The Company is dedicated to the R&D, manufacturing, and sales of GIGABYTE's highly optimized enterprise-level applications and comprehensive solutions, consistently providing a diverse range of high-quality products and services to global customers. We firmly believe that successful brand management can add value to products, increase customer loyalty, and expand market share. Therefore, we have developed the following strategies and plans:

### • Brand positioning and promotion

Giga Computing continues to strengthen the GIGABYTE brand image by using robust, evidence-based marketing to showcase our innovative capabilities and key role in digital transformation, thereby maintaining our position as a provider of enterprise-level application products and integrated data center solutions.

### • Market research and customer insight

Continuously conduct market trend analysis and customer needs research to customize marketing strategies based on these insights, ensuring that products and solutions accurately target market and customer expectations.

### • Integrated marketing

Combine offline activities, such as participating in major exhibitions and hosting seminars, with online efforts using digital platforms and social media to increase the visibility and interactivity of GIGABYTE enterprise-level application products and solutions. Implement intelligent marketing tools such as data analytics and customer relationship management systems to achieve precise marketing, uncover potential clients, and deepen existing customer relationships.

### • Diversified partnerships

In addition to maintaining strong relationships with industry leaders such as AMD, Intel, and NVIDIA, we also collaborate with key component manufacturers like Samsung, Solidigm, Seagate, and ISV to organize promotional activities and expand market influence.

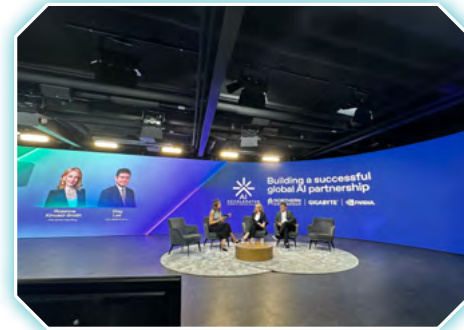
### • Sustainability and social responsibility

Giga Computing emphasizes the advantages of its products in energy saving, carbon reduction, and environmental friendliness. By showcasing practical cases such as servers equipped with high energy conversion rate power supplies and green computing solutions, the Company demonstrates how its products and solutions help customers reduce their overall carbon footprint. Actively cooperate with enterprises committed to sustainable development and social responsibility to enhance brand image and social influence.

## Exhibition/Seminar Photos

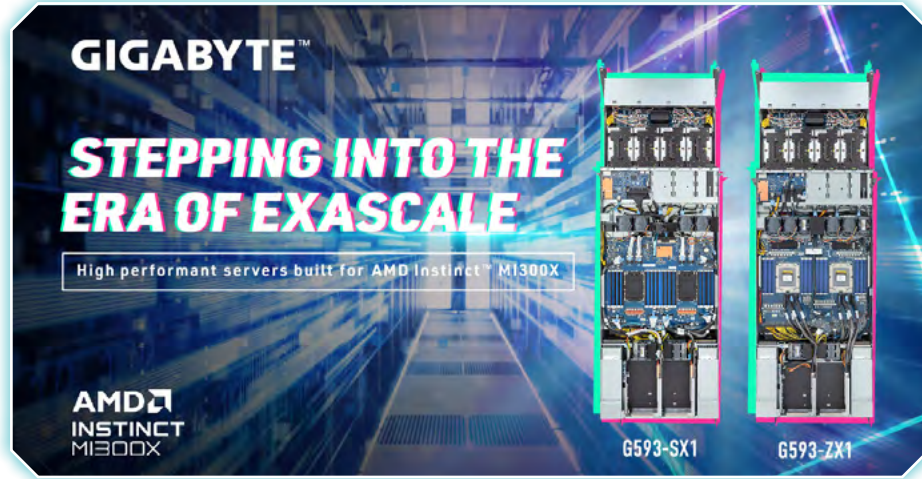


2024 COMPUTEX (left), 2024 NVIDIA GTC (right)



2024 Northern Data AI Accelerator Skyscraper Congress (left), 2024 CompuForum: The Future of Computing (right)

## Social Media Posts



## Brand and Goodwill Risk Management Mechanism

In 2024, Giga Computing did not encounter any marketing and public relations risk events. Our public relations and marketing risk management mechanisms are established as follows:



### • Environmental monitoring and evaluation

To effectively respond to the rapidly changing market environment, Giga Computing is progressively enhancing its integrated environmental monitoring system. This system aims to track and analyze global economic, social, technological, and policy trends to predict significant changes that may affect the business and to assess risks such as damage to brand image, market misunderstandings, or advertising errors. By leveraging data analysis and media monitoring, we can gain real-time insights into brand image and consumer behavior, prioritize significant risks, and develop specific response strategies for each type of risk.



### • Communication and collaboration

Giga Computing emphasizes cross-departmental collaboration and communication to ensure that marketing, public relations, customer service, sales, and technical teams can share crucial information and act in unison. Additionally, we maintain active communication with external stakeholders, including partners, suppliers, and regulatory bodies, to ensure that our marketing activities receive effective support and comply with the latest industry standards.



### • Grievance handling principles

1. Handling process: The marketing department transmits received messages to the relevant responsible departments within one working day and regularly follows up to ensure that each complaint is addressed in a timely manner.
2. Response mechanism: Provide real-time feedback to keep the complainant informed about the progress and outcome of their complaint.
3. Privacy protection: The Giga Computing team ensures the confidentiality of complainant's information and the content of their complaints, protecting their privacy rights.
4. Improvement measures: Improve quality and services based on the content of the complaint to enhance the corporate image and goodwill.



## 1.4 Financial Performance

In 2024, Giga Computing Technology Co., Ltd. recorded total revenue of NTD 133,057,017 thousand, an increase of 174.01% compared with 2023. At the same time, we allocated the directly generated economic value, with a portion returned to stakeholders and the remainder reserved for future operations. The allocated economic value represents approximately 94.37% of the total generated economic value.

### Financial Performance

(Unit: NTD thousand)

Item	2023	2024
<b>Direct economic value generated</b>	48,640,895	133,266,700
Operating revenue	48,558,413	133,057,017
Interest income	80,019	186,762
Dividend income	0	0
Rental income	0	0
Other income	2,463	22,921
<b>Direct economic value distributed</b>	46,609,924	125,765,170
Operating costs	43,723,266	118,636,095
Operating expenses	3,020,388	5,519,968
Financial costs	229	132,874
Other gains and losses	-133,958	1,476,233
<b>Profit before income tax</b>	2,030,970	7,501,531
<b>Supplementary disclosure information</b>		
Operating expenses - employee salary	1,330,659	2,655,912
Operating expenses - employee benefits	156,091	208,485
Financial costs - interest expenses	229	132,874
Dividends distributed in the current year	88,973	895,219
Dividends issued in the current year	88,973	895,219
Payments to the government in the current year	54,719	531,887

Note 1: The data in this table are taken from the parent company only financial statements of Giga Computing Headquarters and its subsidiary GIGAIPC, as audited by CPAs, and do not take consolidation eliminations into account.

Note 2: Since the U.S. subsidiary does not yet have financial statements certified by CPAs, it has not been included in the disclosure.

## 1.5 NPOs and Public Associations

Giga Computing actively participates in domestic and international industry associations and CSR initiatives, continuously sharing information to stay updated on industry dynamics and development trends. In 2024, we joined as members in the following NPOs and public associations:

No.	Name of NPOs and Public Associations	Purposes or Objectives of the Organization/Association	Membership Qualifications
1	Voluntary Control Council of Information (VCCI Council)	For IT equipment's electromagnetic emission control, it is a non-mandatory product EMC certification. Companies can use this certification to demonstrate the quality of their products.	Member
2	MLCommons	Promote the development and application of machine learning by enhancing the accuracy, safety, speed, and efficiency of artificial intelligence, to foster innovation within the machine learning community and benefit society.	Founding member
3	Open Compute Project (OCP)	Enhance the efficiency, resilience, and scalability of hardware by collaborating with global technology leaders to develop open data center hardware architectures, thereby enabling greater choice, customization, and cost savings.	Member
4	Responsible Minerals Initiative (RMI)	Aim to promote understanding and mitigate the environmental and social impacts of mineral extraction and processing in the corporate supply chain through direct and indirect partnerships.	Support initiatives
5	Family-Friendly Enterprise Alliance	Through collaboration with companies to develop family education delivery strategies, provide employees with skills and services to help them balance work and family life, enhancing job satisfaction and knowledge in family education.	Member