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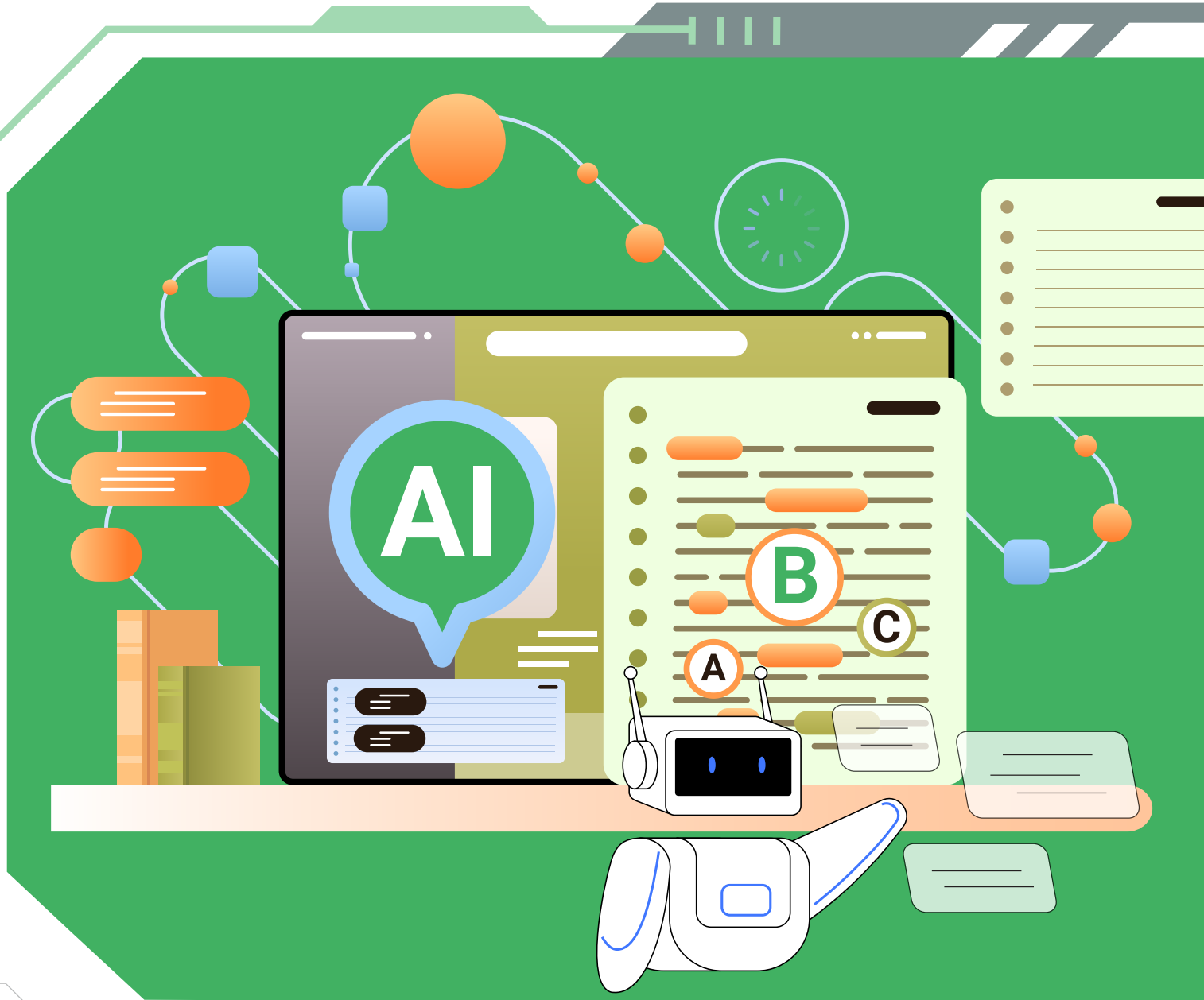
Corporate Innovation Value and Digital Transformation



4.1 Innovation Management

Item	Content
Policies, Commitments, and Importance	Giga Computing, adhering to a spirit of innovation, is actively expanding into new server application markets, particularly in the AI field with GPU module architecture. Additionally, we focus on technologies such as Direct Liquid Cooling (DLC), Immersion Cooling, and integrated control software, in which we have achieved a leading position in the market to continuously provide high-quality products and services to our global customers. The core values of high performance, data security, flexible scalability, and sustainability are realized in all of our products.
Responsible Unit	R&D Center, Development Support Division
Action Plan	1. Increase carbon reduction product designs and raise the proportion of environmentally friendly materials used in packaging. 2. Assist customers in building green data centers to reduce environmental pollution and enhance sustainability through effective recycling.
2024 Performance	1. Annual R&D expenditure totaled NTD 1.3 billion. 2. Held a total of 26 education and training sessions related to product R&D, with a total of 312 participants and total training hours of 431.20 hours. 3. Giga Computing accumulated a total of 270 patent applications globally, with 179 patents approved (including granted certificates). 4. Provide patent bonuses for energy-saving and green products at a 50% premium over regular bonuses. 5. The project launch rate of direct liquid cooling and immersion cooling products increased by 14.31% compared to the previous year. 6. Fully adopt titanium-level power supply units to improve energy conversion efficiency.
Grievance Mechanism	Stakeholders can obtain product and technology information from Giga Computing through the Technical Application Support Unit and marketing-related channels, and we also conduct at least one internal audit each year to ensure the effectiveness of material topic management.

4.1.1 R&D Innovation Strategy

Industry-leading AI & Cloud Servers

- Develop NVIDIA platform solutions – the best partner for AI and high-performance computing
- Develop Intel platform solutions – innovative technology and flexible scalability
- Develop AMD platform solutions – break through performance boundaries
- Develop Ampere platform solutions – the efficient choice for cloud applications
- Develop DLC solutions – leading energy savings in data centers
- G Series Servers: Options for Multiple PCIe GPUs
- H Series Servers: High-density servers equipped with liquid cooling solutions, offering flexible and cost-effective servers and enterprise-grade motherboards with advanced cooling solutions to help data centers break through performance limits and advance energy-saving sustainability.

Giga Computing showcased its direct liquid cooling solution and an integrated single phase immersion cooling solution at CES, providing energy-saving and sustainable green computing solutions for the new era of AI. Giga Computing's DLC solution broadly supports today's most advanced AI/HPC servers, including servers equipped with AMD EPYC™ 9004 series processors, 4th Gen Intel® Xeon® Scalable processors, NVIDIA HGX™ AI supercomputing platform, Grace CPU, Grace Hopper, and Blackwell Superchip server series. Paired with self-developed water-cooling circulation modules and coolant distribution manifolds, the solution effectively enhances server heat dissipation efficiency, enabling smooth execution of AI/HPC workloads while significantly reducing power consumption and carbon emissions.

In the field of Immersion Cooling, Giga Computing leverages its many years of expertise to provide a one-stop solution covering servers, cooling tanks, coolants, and comprehensive operation and maintenance services, helping enterprises and research institutions build efficient, energy-saving green data centers, improve operational efficiency, and achieve sustainable operations.

Frame-level Solution – GIGAPOD

Giga Computing offers technology leaders powerful, top-tier accelerated infrastructure, GIGAPOD, a groundbreaking AI supercomputing platform that empowers enterprise data centers with integrated artificial intelligence innovation. This powerful accelerated computing platform is based on an x86 architecture processor, employs the NVIDIA HGX™ H100 system integrated with eight NVIDIA H100 Tensor Core GPUs, and provides unparalleled processing power for AI workloads.

GIGAPOD is a fully integrated service that simplifies the deployment of AI supercomputing clusters. With professional assistance, enterprises can easily create a powerful computing unit formed by interconnected racks. This AI ecosystem further employs NVIDIA NVLink™ to achieve ultra-fast communication during parallel computing.

Highlights of GIGAPOD:

- Industry integration capability: Giga Computing collaborates closely with technology leaders such as AMD, Intel, and NVIDIA to ensure the prompt fulfillment of customer requirements and schedules.
- Diverse product portfolio: A rich variety of high-density GPU servers can be tailor-made to meet each customer's unique requirements.
- High scalability: GIGAPOD is designed with high flexibility and future expandability, ensuring optimal performance and efficiency.
- High performance computing: From single GPU servers to clustered data centers, Giga Computing ensures the provision of leading computing power by optimizing cooling designs or implementing liquid cooling solutions.
- Expertise and extensive experience: Possesses the professional know-how to deploy large-scale AI data centers and provides end-to-end services from consultation to implementation.

4.1.2 Energy Conservation and Carbon-Reducing/ Green Product Design

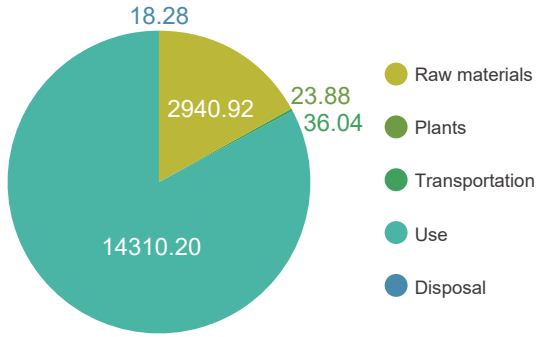
In response to the growing demand for data centers and the impact of international decarbonization trends, Giga Computing is committed to developing low-carbon products and implementing DLC and Immersion Cooling solutions for server heat dissipation. The Company enhances the R&D team's capabilities and awareness by establishing and managing performance indicators, holding low-carbon and green product training, and improving the team's R&D productivity through bonus incentives. In 2024, the project launch rate for DLC and Immersion Cooling products increased by 14.31% compared to the previous year.

DLC solution brings heat generating components into contact with coolant filled modules. Only a few low speed server fans are needed to carry the high temperatures produced during efficient operation out of the servers and dissipate heat. Consequently, more processors can be installed within limited space, helping customers with high-density IT deployments reduce total cost of ownership, energy consumption, and noise while improving system performance.

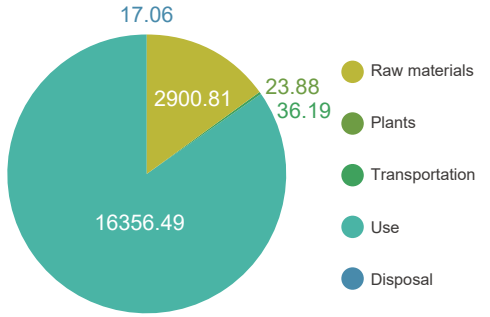
Immersion Cooling solutions are suitable for any enterprise application, submerging servers into cooling tanks so that the heat generated by high computing power is conducted into non-conductive coolant, and, through a coolant circulation device, the heat is discharged to air or liquid cooling pipelines, maintaining efficient server operation. The immersion cooling solution system does not require the use of pumps or sprinklers, significantly reducing equipment failure rates and maintenance needs. This approach not only lowers operating costs but also benefits the environment, with simultaneous upgrades in energy efficiency.

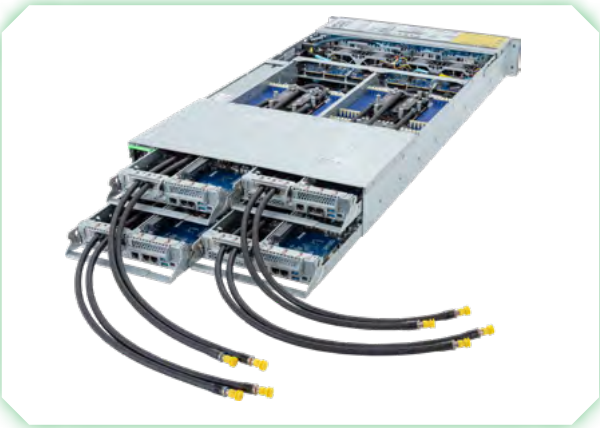
During the product lifecycle of a server, the phase with the highest carbon emissions is the usage stage, followed by the raw materials stage. After evaluating different cooling solutions during the usage stage, it has been confirmed that the immersion cooling solution offers the best energy-saving carbon reduction effects, followed by the DLC solution.

H263-S63 Product Carbon Footprint

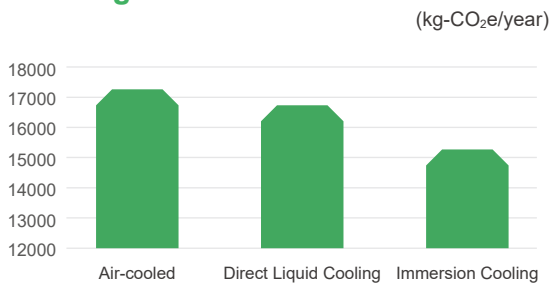


H273-Z81 Product Carbon Footprint

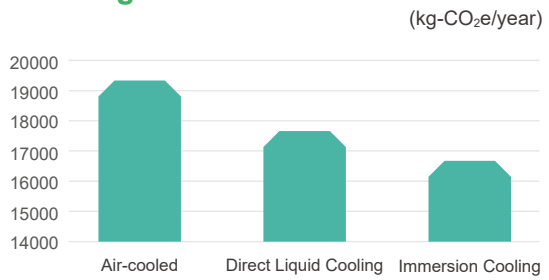




H263-S63 Carbon Emissions by Cooling Solutions



H273-Z81 Carbon Emissions by Cooling Solutions



The emergence of liquid cooling solutions is mainly due to the higher heat transfer efficiency of liquid compared to air, allowing heat to be dissipated more effectively. As a result, liquid cooling solutions improve cooling efficiency compared to traditional air-cooled technologies, enhance the PUE of data centers, and significantly reduce energy consumption.

With regard to green product design, Giga Computing has begun incorporating recycled materials into packaging materials, such as introducing 10% to 30% recycled content into EPE cushioning materials and incorporating 60% to 100% recycled pulp into cartons according to their intended use. After reviewing 2024 shipment records, the total shipment value of Giga Computing products (including boards, cards, and systems) was NTD 147.341 billion. Of this, the shipment value of products using packaging containing recycled materials was NTD 147.335 billion, accounting for over 99.99 % of the total shipment value.

Case Focus: Giga Computing and Empyrion Digital Collaborate to Create a New Milestone for AI-Ready Data Centers in Taiwan

Giga Computing announced a strategic partnership with Empyrion Digital, a leading provider of digital infrastructure in Asia, to establish Empyrion Digital's first AI-ready data center in Taiwan, named TW1, located in Neihu Technology Park. TW1 will offer up to 7MW of IT capacity, with construction set to begin in 2025 and operations expected to commence in 2027. The AI computing will leverage GIGABYTE's GIGAPOD, with Giga Computing providing end-to-end services, from planning and deployment to commissioning, ensuring operational efficiency and sustainability goals are met.

GIGAPOD: High-Performance Infrastructure Tailored for AI Workloads

GIGAPOD is a modular compute cluster solution based on a scalable unit with 256 GPUs, powered by GIGABYTE's G4L3 liquid-cooled server as its core component. This compute dense 4U chassis server offers flexible configurations, allowing a single 42U rack to accommodate 64 GPUs, each with a power consumption of 1kW. A complete GIGAPOD setup requires only five racks and its design integrates IT hardware to ensure performance stability and ease of maintenance, while significantly reducing data center space requirements. The G4L3 server employs direct liquid cooling for rapid heat dissipation, maintaining a stable and efficient computing environment while reducing energy consumption. This enables TW1 to achieve a power usage effectiveness (PUE) of under 1.33. Additionally, TW1 will set benchmarks in cooling efficiency and water usage effectiveness (WUE), further exemplifying sustainability in data centers.

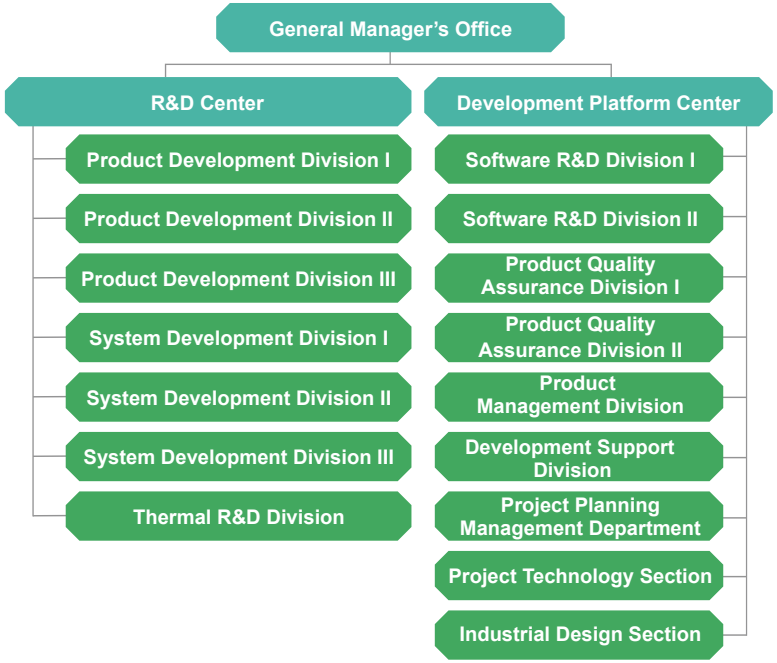
Setting A New Benchmark in AI and Sustainability

TW1 marks a new chapter in the partnership between Giga Computing and Empyrion Digital, driving technological innovation and infrastructure readiness for Taiwan's AI industry. By offering comprehensive support for the growing demand for AI applications, the two companies aim to set a new benchmark for data centers in the Asia-Pacific region, balancing high-performance computing with sustainability to shape the future of AI-driven progress.

4.1.3 R&D Responsible Unit and Investment

The new product development units are the R&D Center and the Development Platform Center at Giga Computing. These center, under the General Manager's Office, include various specialized units dedicated to ensuring the comprehensive development of products and managing other related matters. The center holds weekly departmental meetings to report on R&D progress and address problem-solving issues. The Strategic Marketing Division publishes a new product roadmap quarterly for relevant units to reference. Additionally, at the end of each year, meetings are held with unit managers to determine the R&D direction and plans for the upcoming year. In 2024, Giga Computing HQ had a total of 230 people dedicated to R&D, with a R&D expenditure of NTD 1.3 billion, accounting for 0.98% of total revenue.

R&D Organizational Structure



4.1.4 Establishment of an Internal Innovation Culture

Giga Computing places a strong emphasis on product R&D innovation. To foster internal R&D innovation, weekly meetings are held within the R&D unit to discuss product progress and the development of new technologies. We also acquired heat dissipation design simulation software to improve development efficiency and reduce development costs, assisting R&D personnel in identifying the optimal thermal management solutions in the early stages of product development. Additionally, to enhance the R&D capabilities of key personnel, we held a total of 27 training sessions related to product development in 2024, with a total of 312 participants and 431.20 hours of training.

4.1.5 Intellectual Property Management

Intellectual Property Management Responsible Unit

Giga Computing places great emphasis on product and technology R&D, as well as intellectual property protection. Under the Operation Management Center, the Legal and Intellectual Property Affairs Division is responsible for managing the Company's patent and trademark matters, protecting the innovations and intellectual property of both employees and the Company, and maintaining Giga Computing's competitive edge in the market.

Intellectual Property Management Process (new patent application process, existing patent maintenance):

1. Patent inventors should submit their patent proposal application by filling out the "Patent Proposal Application Form" on the Giga Computing intranet's Legal and Intellectual Property Case Management System.
2. The Legal and Intellectual Property Department regularly compiles a list of patents with expiring annual fees and inquiries with department heads at or above the division-level whether to renew the annual fees for these patents. If the original department no longer exists, the Legal and Intellectual Property Department will select a new department for inquiry.
3. The Company has also established a "Patent Bonus for Energy-Efficient and Green Products" program. If a department-level manager in the R&D unit confirms that patent pertains to "energy-efficient/green product" technology, the relevant key patent items will be further annotated. For patents approved as key items, the related bonuses for patent proposals, applications, and approvals will be increased by 50%.

Patents Obtained Over the Years

As of the end of 2024, Giga Computing has accumulated a total of 270 patent applications globally, with 179 patents granted (including those certified).

	Giga Computing	GIGAIPC	Total
Number of patent applications	248 cases	22 cases	270 cases
Number of cases approved (including those certified)	169 cases	10 cases	179 cases

4.2 Customer Relationship Management

4.2.1 Policy and Responsible Unit

In 2024, Giga Computing HQ obtained ISO 9001:2015 Quality Management System certification to implement our policy of "Total Quality Management to Achieve Environmental Protection and Customer Satisfaction." To develop a mutually beneficial supply chain relationship with customers, Giga Computing HQ has established close communication channels to understand their feedback and meet their needs, and the Company's top management has likewise established interaction models with customer counterparts at equivalent or key levels. Throughout the entire product lifecycle, there are substantial opportunities for interaction and information exchange with customers. Through understanding and grasping customer supply chain development strategies, customer needs, and the value positioning of our products and services allows the Company to become an actively effective support organization for our customers.

The Sales Department uses various methods to understand customer and market needs, such as customer visits and project meetings. They collect and analyze crucial intelligence or information related to customers and the market, and hold weekly internal business meetings to discuss product and service value positioning and develop strategies to meet customer needs. The Quality Department is responsible for regularly tracking and reviewing quality improvements with customers, including audit reports, corrective actions, performance, customer concerns, and engineering complaints. They also conduct customer satisfaction surveys and facilitate communication.

Responsible Unit

The Quality Department summarizes the information and improvement measures of each department, and reports to the General Manager and other relevant units on a quarterly basis.

- General Manager: Understand customer needs, the value positioning of the Company's products and services, as well as deciding on the interaction and communication models with customers.
- Sales Department: Collect and analyze important information or intelligence related to customers and the market, as well as handling customer communication and reporting.
- Quality Department: Receive customer feedback on product usage and conduct customer opinion surveys, as well as handling customer communication and reporting.
- Each department: Throughout the entire product lifecycle, various activities are carried out to maintain customer relationships and communication.

4.2.2 Customer Satisfaction

Giga Computing HQ regularly measures customer satisfaction with the Company's products and service quality as a basis for improving product and service quality and adjusting quality competition strategies. Customer satisfaction surveys are achieved through routine customer interviews or by having customers complete online surveys.. The targets of the customer satisfaction survey are determined based on factors such as customers' shipment volume, region, transaction value, and product category. These factors are also used to assess customer risk and potential and to determine the timing and criteria for differentiated customer surveys. For customers with regular shipments and scheduled meetings, surveys are collected quarterly (in March, June, September, and December). For customers with occasional shipments or those who do not request regular communication, surveys are collected annually. In the customer satisfaction survey, if the average score is below 4 out of 5, improvement measures must be proposed. The customer quality unit is responsible for implementing and tracking improvements. In 2024, a total of 68 surveys were distributed, with 55 valid response recovered, resulting in a recovery rate of 80.88%.

In the 2024 satisfaction survey, the survey content was adjusted and improved for two items that did not meet targets in 2023, namely delivery schedules in product shipment management and the engineering change process in design and R&D.

1. Design and R&D: For the engineering change process section, because this survey is only suitable for ODM/OEM contract customers and general customers do not receive engineering change notifications, the scores were too low to reflect actual satisfaction survey data. This item has been removed from the satisfaction survey and changed to a Quarterly Business Review (QBR) survey item to avoid errors in survey data.
2. Product shipment management: For delivery schedules, we ask customers to provide actual forecasts and plans through communication between the sales team and customers when discussing delivery dates. At the same time, we are implementing internal improvement measures, such as providing suppliers with delivery schedules in advance, shortening component lead times, modifying production lines, and increasing capacity. In 2024, improvements for this item were implemented and the target was achieved.

Investigation Items

- **A total of 12 items in 5 categories**

I. Quality management and planning: Including green product and hazardous substances control management (satisfaction with hazardous substances control, environmental compliance of packaging materials, product compliance with customer green specifications, and adherence to international green regulations).

1. Do the products from Giga Computing meet your expectations?
2. Does the quality control meet your requirements?

II. Service quality management: Satisfaction with the handling of anomalies, repair services, response, tracking, and problem resolution.

1. Do the anomaly handling and improvement countermeasures report meet your requirements?
2. Do the response, follow-up, and resolution of issues related to anomaly handling by Giga Computing meet your needs?
3. Does the quality and speed of the Return Merchandise Authorization (RMA) of Giga Computing meet your needs?
4. Are you satisfied with the service attitude of Giga Computing's sales or customer service units?

III. Product shipment management: Satisfaction with shipments, delivery schedules, and product packaging.

1. Is the product delivered by Giga Computing on time/accurate/complete?
2. Are you satisfied with the packaging of Giga Computing's products?

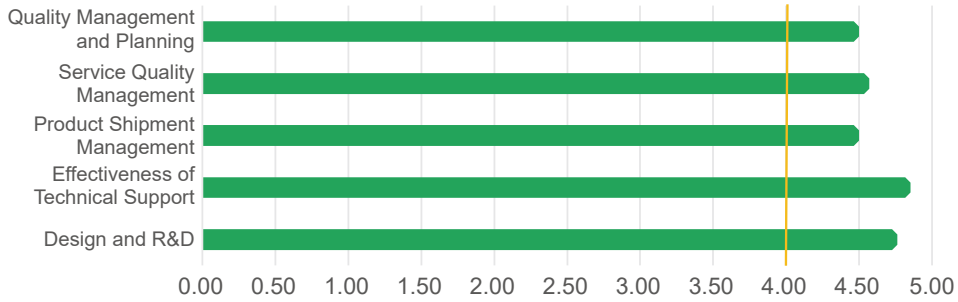
IV. Effectiveness of technical support: Whether the technical solutions provided for product issues meet customer requirements.

1. Does the technical support and response from Giga Computing meet your needs?

V. Design and R&D：Conduct customer satisfaction surveys on five major categories, including product performance, reliability, and usage, etc.

1. Does the R&D management performance of Giga Computing meet your needs?
2. Do the hardware designs of Giga Computing meet your needs?
3. Are you satisfied with Giga Computing's Engineering Change process?

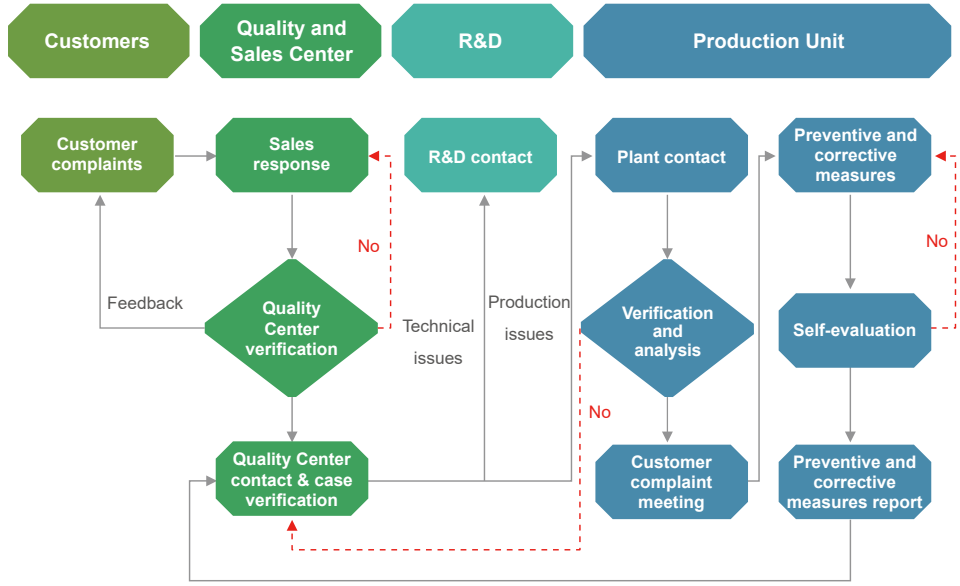
2024 Customer Satisfaction Survey Results



Note 1: In 2024, the satisfaction survey was conducted solely for Giga Computing HQ customers, with data disclosure boundaries excluding the subsidiary GIGAIPC.

4.2.3 Customer Complaint Handling Process

Establish channels for customer inquiries and feedback regarding product quality, product safety, technology, and services to facilitate quality improvement and efficiency enhancement, with the goal of meeting customer needs and increasing customer satisfaction.



According to 2024 customer complaint data, we received a total of 63 customer complaints; all complaints were related to product functions and specification performance, and no issues were found that posed serious safety risks to customers. Issues related to mechanical/thermal flow components and system engineering change control were the most frequent. To effectively reduce future customer complaints, we have formulated the following improvement measures:

- Continuous improvement of production processes: After implementing the secondary quality improvement plan, operational issues have significantly improved. These improvements have been incorporated into standard procedures, continuously enhancing quality awareness.
- Collect and analyze customer feedback: Issues and countermeasures have been compiled and discussed with the mechanical team, an improvement trend has been observed after Q4, and the countermeasures will be incorporated into the standard development and pilot production validation processes, with implementation status tracked monthly.
- Cross-department collaboration: Facilitate collaboration among R&D, production, and customer service departments to ensure seamless integration of product development, manufacturing, and after-sales service. Information at every stage should circulate rapidly, with feedback provided promptly.
- Tracking and testing: Conduct shipment tracking and traceability for each product batch to ensure product origins can be traced and customer complaints can be addressed promptly.

4.3 Sustainable Supply Chain Management

Giga Computing views its suppliers as long-term partners. To promote sustainable management across the supply chain, Giga Computing incorporates ESG considerations alongside essential criteria such as competitive quality, technology, delivery, and cost. The Company refers to the RBA Code of Conduct and evaluates existing supplier risks based on four management aspects and four zero-tolerance standards. Additionally, we have begun planning an ESG screening mechanism for new suppliers. In 2024, we revised the "Integrity Commitment" to include supplier social responsibility management, actively encouraged new suppliers to sign it and setting up an ESG screening mechanism for new suppliers. In the future, Giga Computing will place greater emphasis on suppliers' adherence to environmental management systems, occupational safety and health systems, CSR, and hazardous substances. We are committed to selecting suppliers that meet sustainable procurement standards.

In 2024, Giga Computing HQ and GIGAIPC collaborated with 421 suppliers globally. Suppliers were categorized into two major groups based on procurement targets: raw material suppliers and non-raw material (miscellaneous/engineering) suppliers. In 2024, procurement spending was dominated by raw material suppliers, totaling approximately NTD 115.3 billion and accounting for 99.60% of total procurement spending. Additionally, in 2024, Giga Computing HQ and GIGAIPC's procurement from domestic suppliers accounted for 83.14% of the total number of suppliers, with domestic procurement expenditures comprising 90.70% of the total. As for the U.S. subsidiary, in 2024 only a small amount, approximately 0.29%, was procured from local suppliers; the remainder was shipped from Giga Computing HQ to the local site. Therefore, this year's local procurement ratio excludes the U.S. subsidiary from the data calculation to avoid deviation.

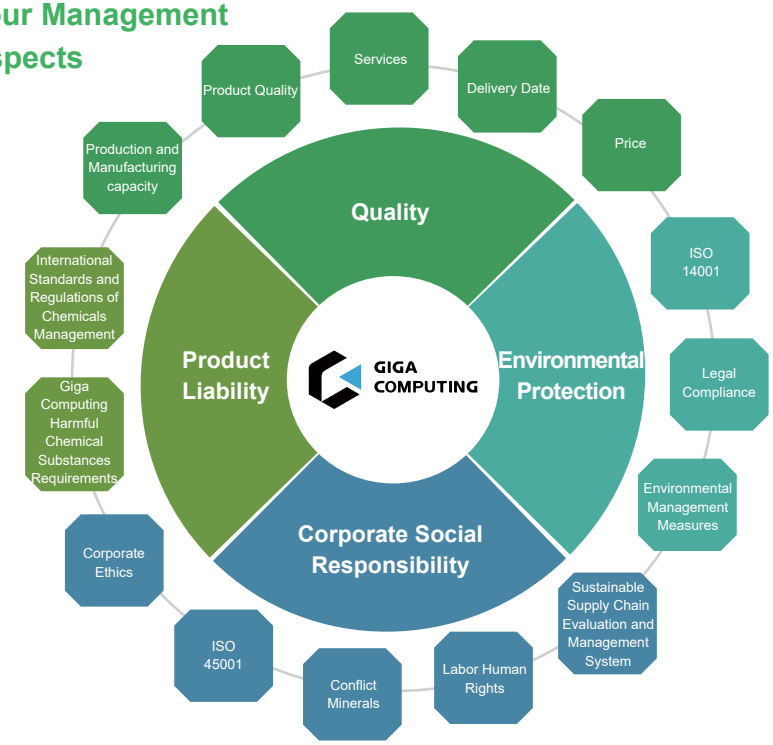
4.3.1 Supplier Management Policy

Giga Computing follows its parent company GIGABYTE's "Sustainable Procurement Guidelines" and, referencing the "RBA Code of Conduct," assesses supplier risk according to four management aspects and four zero-tolerance policies.

Four Zero-tolerance Policies

- Child labor
- Forced/Prison labor
- Discharge of untreated toxic and hazardous substances or materials
- Behaviors that cause immediate injury to employees

Four Management Aspects



4.3.2 Supplier Classification and Management

Existing Partners

Each quarter, all suppliers will be evaluated based on quality, cost, delivery time, service, and technical capability. Suppliers with lower scores will undergo annual quality and RBA spot audits, particularly focusing on categories such as chassis, power supplies, and PCBs. For suppliers identified as medium or high risk, we will provide corrective actions and measures, requiring them to implement improvements within 90 days. If no improvement is made, we will gradually reduce procurement from these suppliers, ultimately phasing out those that are unsuitable. In 2024, RBA audits were conducted on 42 suppliers, of which over 83.33% performed well (scoring above 85), and the overall average score was 92.60. In the 2024 overall supplier audit results, no medium- or high-risk suppliers were identified.

Quarterly Supplier Evaluation for All Suppliers

Evaluation Item	Rating Ratio
Quality	50%
Cost	10%
Delivery date	30%
Service and technical capability	10%

The total score is calculated based on the weighted proportions of quality, cost, delivery date, and service and technical capability, and grades are assigned according to the score levels.

Total Score	Grade	Total Performance for the Quarter
91~100	A	Excellent
75~90	B	Moderate
60~74	C	Poor
Below 59.9	D	Worst

Supplier Audit Results

Audit Results (percentage)	2023	2024
Low risk	90.48%	100%
Medium risk	7.14%	0%
High risk	2.38%	0%

RBA Audit Evaluation Items

Aspect	Evaluation Item	
Environmental aspect	• Environmental permit • Hazardous substance handling, transportation, and storage	• Water resource management • Energy consumption and GHG emissions
Social aspect	• Ethical corporate management • Information disclosure	• Respect for intellectual property rights • Fair trade
Governance aspect	• Duties and responsibilities of management • Employee training plan	• Employee feedback, participation, and grievance • Risk assessment and risk management
Labor rights	• Working hours • Salaries and benefits	• Humane treatment • Freedom of association

Newly Introduced Suppliers

Since its official spin-off in 2023, Giga Computing has implemented procurement management based on a green supply chain, evaluating suppliers according to the following basic principles. Moving forward, the Company will continue to encourage new suppliers to sign the "Integrity Commitment," gradually enhance the ESG evaluation mechanism for new suppliers, and track relevant data for continuous improvement. In 2024, most of Giga Computing's new suppliers were customer-designated component suppliers and miscellaneous suppliers, so there were no new suppliers required to sign the "Integrity Commitment."

- Giga Computing's component suppliers must fully comply with local laws and regulations and define their risk control mechanisms (low/medium/high risk).
- Giga Computing's suppliers should establish environmental, employee health and safety, and hazardous substance management systems (supplier environmental, safety, and health management status survey and supplier environmental, safety, and health scoring evaluation).
- Comply with Giga Computing's Harmful Chemical Substances Requirement (HCSR) and the REACH Substances of Very High Concern (SVHC) guidelines.

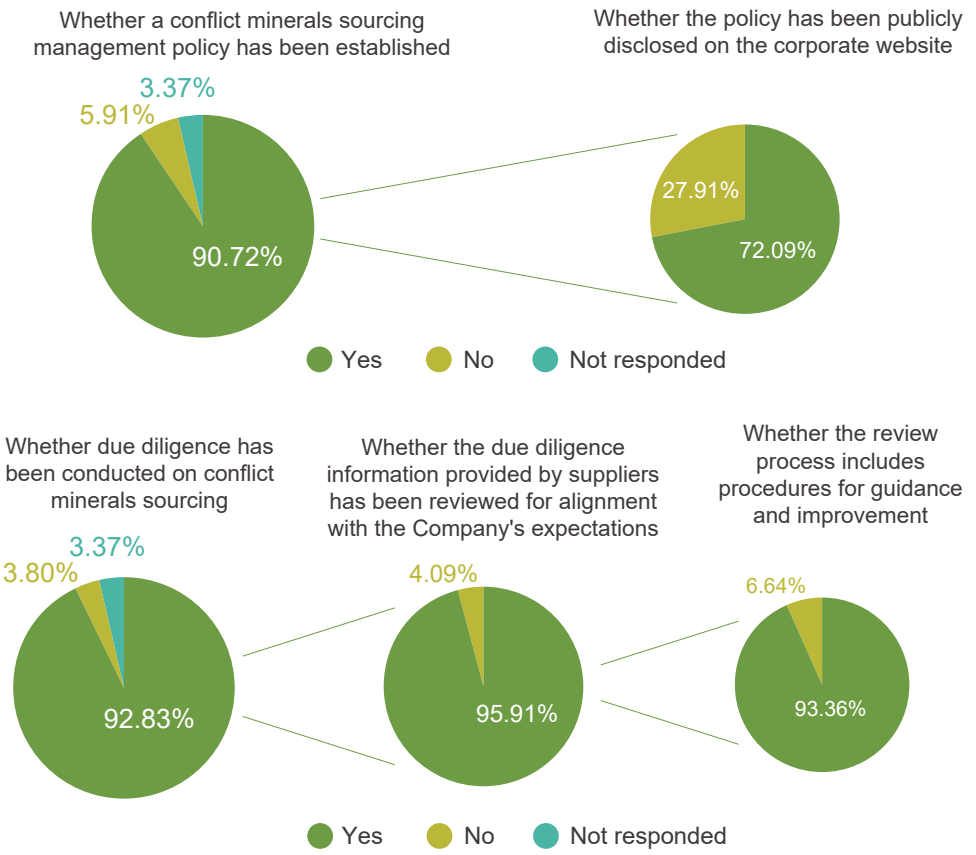
4.3.3 Conflict Minerals

Tungsten, tin, tantalum, gold, cobalt, and mica are essential raw materials for electronic products. However, if these minerals are sourced from regions where forced labor, or armed conflict occurs, they are classified as conflict minerals, which oppress and harm local human rights and living conditions. Based on its commitment to respecting international human rights and fulfilling CSR, Giga Computing avoids using conflict minerals in its products. The Company conducts conflict minerals usage surveys with first-tier suppliers using the latest Conflict Minerals Reporting Template (CMRT 6.4) and Extended Minerals Reporting Template (EMRT 1.3). According to the suppliers' responses, Giga Computing references the qualified smelters published on the RMI website and the prohibited smelters indicated by customer feedback to manage its supply chain. If any use of non-compliant smelters is discovered, the supplier is immediately notified to make improvements and is placed on a watch list. If the supplier fails to comply, Giga Computing will notify the relevant internal units to evaluate and potentially prohibit the use of that supplier. In 2024, Giga Computing initiated a survey of 243 first-tier suppliers, with a response rate of 97.53% for the CMRT and 96.30% for the EMRT; suppliers that did not respond are continuously tracked and evaluated for the feasibility of discontinuation. In the future, Giga Computing will continue to initiate annual surveys of first-tier suppliers based on the latest versions of the CMRT and EMRT published on the Responsible Minerals Initiative website to update the smelter list.

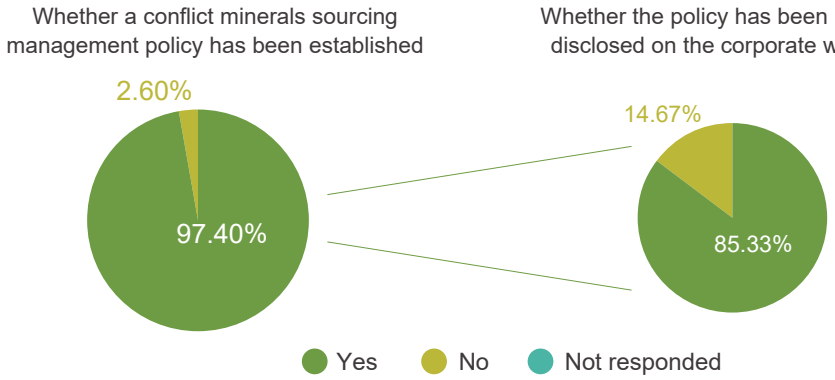
3TG Metal

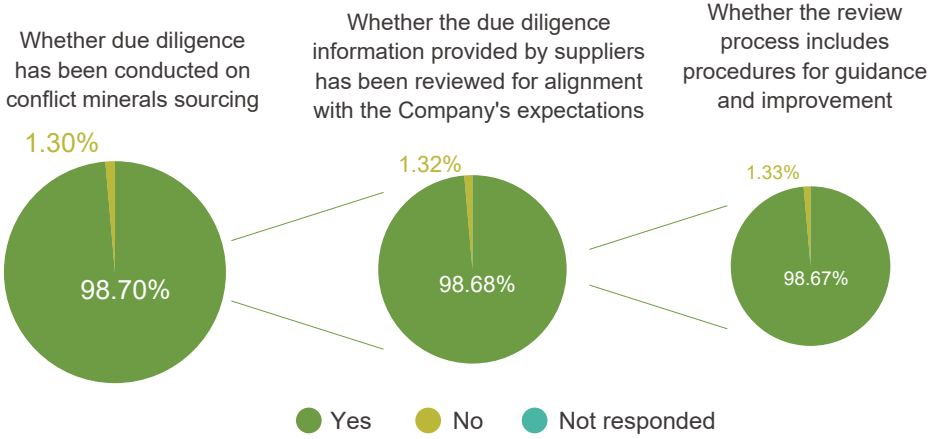
We further conduct statistical analysis of the CMRT forms submitted by suppliers to understand each supplier's actual management of conflict minerals. Annual statistics are divided into two main aspects: the statistical analysis of responses from all suppliers and, among those, the review of the completeness of management policies for high-risk suppliers confirmed to use 3TG metals in products and processes. In 2024, Giga Computing identified 77 first-tier suppliers using 3TG metals from high-risk areas, and over 95% of these suppliers have established conflict minerals sourcing policies.

Overall Status of Suppliers' Responses to the Conflict Minerals Survey



Management Status of Suppliers Using 3TG Metals Sourced from Covered Countries[Note]





Note: Covered Countries include the DRC, the Republic of the Congo, the Central African Republic, South Sudan, Uganda, Rwanda, Burundi, Tanzania, Zambia, Angola, and other countries.

Cobalt and Mica

In the 2024 survey of first-tier suppliers, 234 suppliers responded regarding their use of cobalt and mica. The results show that 33 suppliers actually used minerals from high-risk areas in their products or processes, and all of them conducted due diligence related to conflict minerals with their suppliers. Although the current use of cobalt and mica is not as widespread as that of 3TG metals, we will continue to conduct investigations to eliminate human rights abuses caused by conflict minerals.